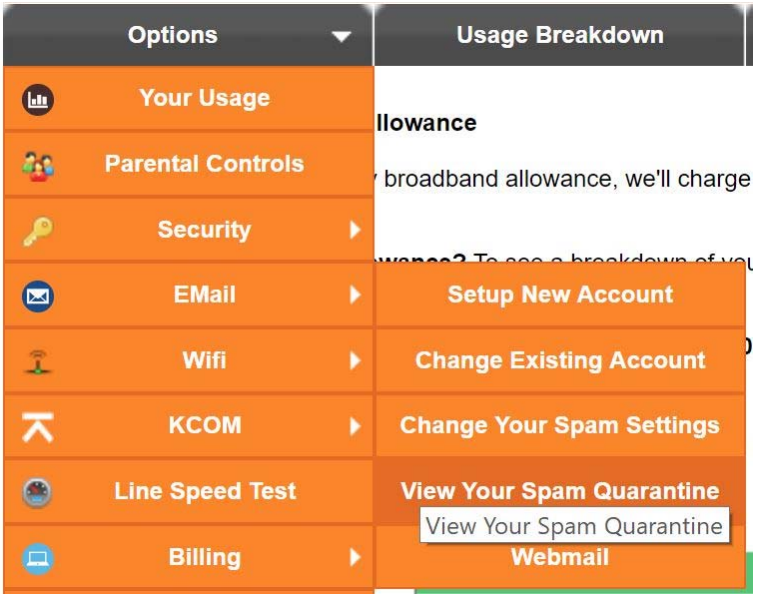
How to whitelist an email address with Karoo Webmail

Browse to [my.kc.co.uk](my.kc.co.uk)

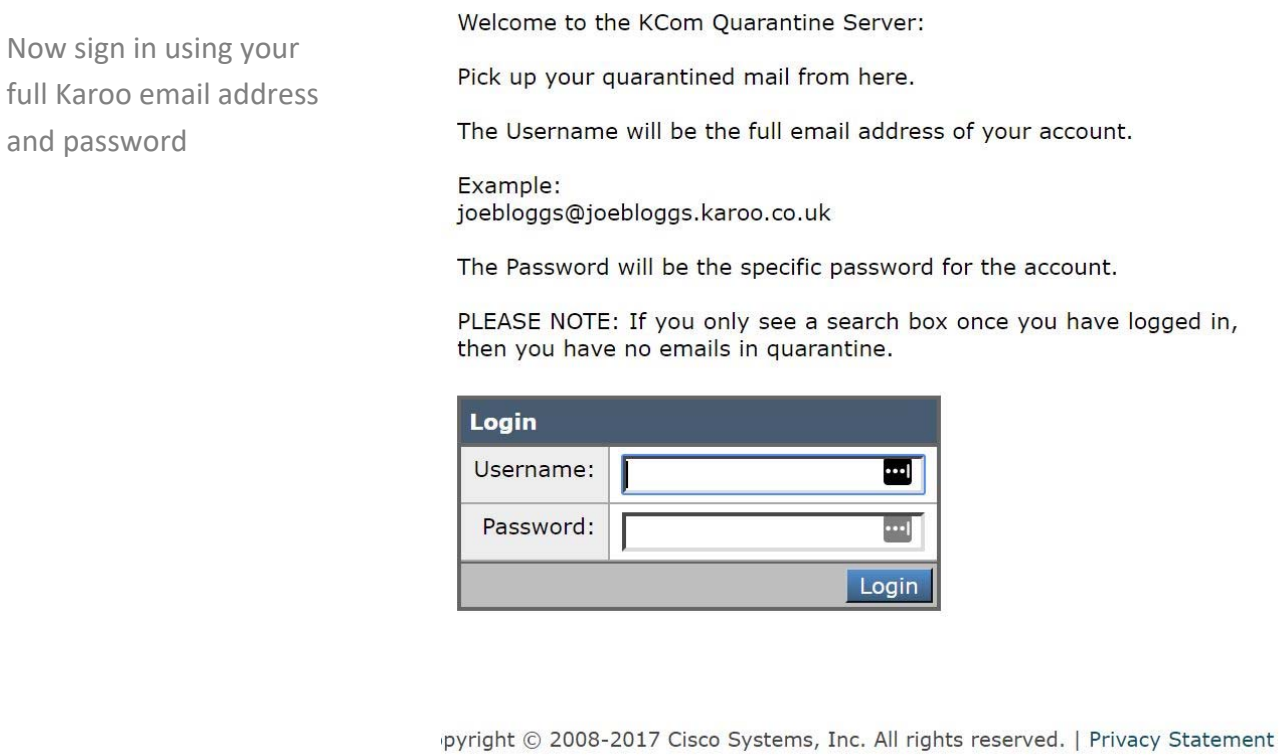
Log in using your KCOM username and password.

(username is the first half of your Karoo email address)

Highlight the Options tab, then the Email and click the option that reads ‘View your Span Quarantine’.

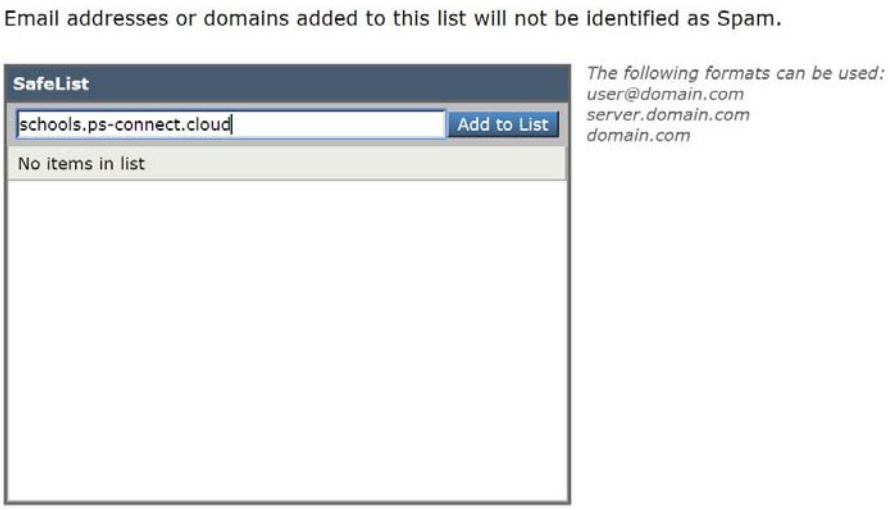


Now sign in using your full Karoo email address and password



Highlight the options tab in the top right corner, then select 'Safelist'.

Now type the email address or domain that you don't want to be identified as spam, then click 'add to list'.

Please add

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